



# OVERVIEW

## ESTRATEGIC PLAN 2020 - 2024

### PUERTO RICO STATE APPROVAL AGENCY



#### Strategic goal 1:

Make the agency's organizational and operational structure more efficient and competitive.

Strategic Objective	Strategic interventions	Priority level	Intervention period	Expected results
1.1: Redefine the organizational and operational structure of the agency to make it efficient in its internal functioning, make it more competitive and seek its growth.	1.1: Design the new organizational and operational structure.	high	October 2020 to April 2021	New organizational and operational structure.
	1.2: Implement the new organizational and operational structure.	high	October 2020 to April 2021	Disseminate the new organizational and operational structure of the agency.

#### Strategic goal 2:

Establish new public policy on the organization and operation of the agency.

Strategic Objective	Strategic interventions	Priority level	Intervention period	Expected results
2.1: Develop a new public policy on the organization and operation of the agency.	2.1: Writing public policy on the organization and operation of the agency.	medium	January to December 2021	New public policy on the organization and functioning of the agency.
	2.2: To submit public policy on the organization and operation of the agency to the signature of the appointing authority.	medium	January to December 2021	Signed circular letter.  Disseminate the new public policy on the organization and operation of the agency.





**Strategic goal 3:**

**Digitize agency's processes and services.**

Strategic Objective	Strategic interventions	Priority level	Intervention period	Expected results
<p><b>3.1:</b> Provide online agency services and processes.</p>	<p><b>3.1:</b> Have a prominent space on the PRDE website about the agency and the institutions it accredits.</p>	high	October 2020 to December 2023	Publication of the agency's section on the PRDE website.
	<p><b>3.2:</b> Develop agency website.</p>	high	October 2020 to December 2023	Publication of the agency's website on the selected platform.
	<p><b>3.3:</b> Implement the self-study process for institutions online.</p>	high	October 2020 to December 2023	Design and development of the system of self-study and evaluation of the institutions that the agency accredits in the selected platform.
	<p><b>3.4:</b> Designing standard and digitized forms.</p>	high	October 2020 to December 2023	Publication of digitized forms and standards.
	<p><b>3.5:</b> Create a repository of PRSAA response documents for institutions and the Technical Education Division.</p>	high	October 2020 to December 2023	Publication of the agency's repository for institutions and the Technical Education Division.



**Strategic goal 4:**

**Redesign, modify and expand the accreditation procedure.**

Strategic Objective	Strategic interventions	Priority level	Intervention period	Expected results
<p><b>4.1:</b> Reorganize, modify, and expand the agency's accreditation procedure.</p>	<p><b>4.1:</b> Modify, extend, and align the current accreditation procedure (operations manual).</p>	<p>high</p>	<p>January 2021 to December 2022</p>	<p>New agency accreditation standards.</p> <p>New redesigned evaluation instruments.</p> <p>Expedited process for transitional approval of new programs at institutions.</p> <p>Second accreditation pathway.</p>
	<p><b>4.2:</b> Prepare, publish, and implement the revised operations manual.</p>	<p>high</p>	<p>January 2021 to December 2022</p>	<p>Publication of the agency's revised and updated Operations Manual.</p> <p>Institutionalization of the new PRSAA evaluation and approval process.</p>





**Strategic goal 5:**

**Implement a continuous and sustained support and follow-up system.**

Strategic Objective	Strategic interventions	Priority level	Intervention period	Expected results
<p><b>5.1:</b> Create and implement a system of continuous and sustained support and follow-up for the institutions' compliance with the agency.</p>	<p><b>5.1:</b> Design, develop and implement procedures for continuous and sustained support and follow-up at institutions to ensure compliance with the agency.</p>	<p>High</p>	<p>January 2021 to May 2023</p>	<p>New procedure for continuous and sustained support and follow-up of institutions' compliance with the agency.</p> <p>Dissemination of the procedure for continuous and sustained support and follow-up of the institutions' compliance with the agency.</p> <p>Publication of the agency's revised and updated Operations Manual.</p> <p>Institutionalization of the new procedure for continuous and sustained support and follow-up of the institutions' compliance with the PRSAA.</p>

Strategic goal 6:

Renew the recognition of the U.S. Secretary of Education.

Strategic Objective	Strategic interventions	Priority level	Intervention period	Expected results
<b>6.1:</b> Achieve again the recognition of the Secretary of Education of the United States of America.	<b>6.1:</b> Rigorously perform the agency's administrative, fiscal and accreditation procedures and evidence it through the documents and forms established for compliance with the U.S. Department of Education.	medium	October 2020 to October 2024	Timely submission of the report to the USDE and completion of the evidence process in the Database of Accredited Postsecondary Institutions and Programs (DAPIP).

